

Managing Other People – Leadership, Motivation & Conflict

Content

This Continuous Professional Development (CPD) Module focuses on leadership skills and managing teams effectively. It also addresses the concepts of Motivating teams and managing conflict effectively.

Learning Outcomes

On successful completion of this module the student will be able to:

- Understand the key aspects of managing people
- Understand and be able to apply some of the theories underlying the management of people
- Be able to critically examine how people are managed in your organisation and, more particularly, how you manage other people
- Make plans to develop the ways in which you manage others and to try new approaches

Assessment: This module is assessed by means of ongoing continuous assessment.

Accreditation: This CPD Module is accredited by the Higher Education and Training Awards Council (HETAC). Click www.hetac.ie
 It is a Minor Award placed at Level 6 on the Irish National Framework of Qualifications. Click www.nfq.ie

Credits: 10 Credits

Delivery and Supports

The student will learn through open learning materials, online library, practical assignments and workshops/seminars/online discussions.

The student is supported by a tutorial system (telephone/email), group tutorials online, feedback on your progress (both summative and formative), various online supports (including a study skills module, assignment writing course, news forum, my virtual classroom) and a College helpdesk.

Prior to commencing a course, each student completes a one-week, tutor-led online course that will help to boost student confidence and fine tune online skills when using the OTC virtual learning environment, MyOTC.

Entry Requirements

All applicants must:

- Be age 23 years at time of application OR have successfully completed the Leaving Certificate/FETAC Level 5 Certificate.
- Employment in Human Services/Non-Profit services is not a prerequisite for entry to this programme, however, due to the applied nature of the programme, employment status will be considered in support of all applications.

Cost: €395 (€345 for any subsequent Management CPD modules studied).

CPD students can avail of reimbursements should they choose to further their studies through the full certificate, higher certificate or degree courses in Applied Management.

CPD Application Forms are available online or by contacting the OTC. Tel: (01)2988544