

# Health Service Skills (FETAC Level 5)



OPEN TRAINING  
COLLEGE

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The Health Service Skills FETAC (Level 5) award has been developed under the initiative of the SKILL Programme. The aim of the SKILL Programme is to educate, develop and train support staff in the health services to the optimum of their abilities in order to enhance their role in the quality of service provision to service users. The programme will provide participants with an opportunity to develop their skills as health service staff working in health services including the intellectual disability sector. It will be delivered over 12 months by two providers, the Open Training College and the Vocational Education Committee (V.E.C.). This flyer relates to the modules delivered by the Open Training College only.

## Award

Course accredited by FETAC (Level 5)

All course and replacement staff costs are covered by The SKILL Programme.

## Who Can Take Part?

Health care assistants, unqualified care assistants, family support workers, home support workers, therapy assistants, speech and language assistants, laboratory aides, household staff, catering staff, porters, laundry workers, general assistants, bus drivers and escorts, other key support grades.

## Course Content

### 8 Modules:

#### 5 Core Modules

- Communications
- Care Support
- Infection Control and IT
- Legislation, Procedures & Quality
- Work Experience

} VEC

#### 3 Elective Modules

- *Intellectual Disability Studies*
- *Person Centred Focus to Disability*
- Role specific module chosen from list on skillprogramme.ie in consultation with Training Manager

} OTC

} VEC

## Support

A tutor will be appointed to support you through your studies. *You will have:*

- Contact with your tutor during the workshops
- A scheduled telephone tutorial once per month
- A 'hotline' to your tutor for emergencies
- Contact with your tutor via email

## Course Assessment

At the end of each module, you will be asked to carry out an assignment for submission to the Open Training College for assessment. The assignment relates to material covered in the modules and workshop. It emphasises the practical application of the course material to your work situation. You will be given written tutor feedback on this assignment.

## OTC Course Modules:

### Intellectual Disability Studies

On completion of this module students will have an understanding of:

- concepts of disability
- definition and attitudes towards disability, both past and current
- the importance of person first language
- how services have evolved for people with intellectual disabilities
- the core values behind good practice
- how service provision could be built on John O'Brien's five valued experiences
- how services can be structured to meet the needs of people with intellectual disabilities
- Students need to be in a position to teach a person with a disability a task to be able to complete this module

### Person Centred Focus to Disability

On completion of this module students will have an understanding of:

- how people with disabilities have been excluded from society
- the importance of inclusion in everyday life
- four ways society responds to disability
- how inclusion and quality of life can only be delivered through services that have a person centred focus
- the impact of having a person centred approach to your role and how this can be achieved through planning and your role as an advocate
- some essential skills in delivering a person centred approach

**Applications will be managed by your Training Dept/HR Dept/employer. Initial enquiries can be made to:**

The Open Training College, Prospect Hall, Willowfield Park, Goatstown, Dublin 14, Ireland

Tel: (+353-1) 2988544, Fax: (+353-1) 2987004, Email: info.otc@smh.ie

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